

## THE PARTNERS' NOTE

# Two products, one question, and what is not built yet.

Everything below is published in full on the website. This note exists so a partner can put the argument in front of the people who will not read the site, and mark it up before the meeting rather than after it.

|             |                                                                                                                                       |
|-------------|---------------------------------------------------------------------------------------------------------------------------------------|
| DOCUMENT    | BRL-PN-001, version 1.1                                                                                                               |
| DATE        | September 2026                                                                                                                        |
| PREPARED BY | Saqib Khan, director, solicitor and retired county court judge                                                                        |
| STATUS      | The platform is in build. Read every price as a launch price and every commitment as a term Bracton Ltd contracts to before you sign. |

## The one question that decides it

Bracton is sold in two forms and the choice between them turns on a single question, which is whether your firm is free to change case management system today. Nothing else about the firm changes the answer.

## IF YOU ARE FREE TO MOVE

### Bracton, the platform

The whole practice on one system with the assistant built into it, replacing the case management system you pay for today. Matters, documents, diary, time, billing and both ledgers sit in one record, so the assistant can block a save that would breach the accounts rules and read the ledger as readily as the correspondence.

Start on the assistant and the precedents, house style, matter types and escalation triggers carry across when you move, so the setting up is done once. Move within twelve months of starting and what you have paid for the assistant comes off the platform price in full.

## IF A CONTRACT HOLDS YOU

### The AI Assistant on its own

The same assistant connected to the system your firm already runs, through the interface that system provides. Nothing is migrated and nothing is replaced. It reaches what that interface exposes, ordinarily matters, documents, dates and time, and we tell you in writing what yours does not.

## What it does while the office is shut

Each is prepared overnight across every live matter and waits for a qualified fee earner to sign it off. Nothing leaves the firm on the software's own authority.

- 1. The morning list**  
It reads every live matter overnight, and by morning each fee earner has the files needing attention, being a limitation date approaching, a client gone quiet, a stalled matter or an undertaking still open, with the next action already drafted.
- 2. Drafts in the firm's own house style**  
Replies, chasers and client updates built from your own precedents and past advice notes, so the letter reads as your firm writes. What a fee earner approves goes back into the precedent bank.
- 3. Research that cites an authority**  
Every answer names a source the fee earner can open, and where it cannot find one it says so rather than guessing, which is the only standard a regulated practice should accept from any assistant, human or software.
- 4. The chargeable work nobody recorded**  
The short calls and quick emails that never reach a time entry are already evidenced in your system. It finds them and drafts the missing entries, with narratives.

## NOTES BEFORE THE MEETING

## What it costs

A monthly amount for each fee earner on either route, plus VAT, billed monthly on an initial term of twenty four months ending on six months written notice. The bands stack rather than switch, so nobody meets a cliff for crossing one. No token or usage charges sit on top, support and administrative staff are included at no charge, and a fee earner means anyone who holds live matters or records chargeable time on them.

### Bracton, the platform

Replaces the case management system you pay for today.

| FEE EARNERS                      | EACH MONTH |
|----------------------------------|------------|
| The first ten                    | £185       |
| The eleventh to the twenty fifth | £165       |
| The twenty sixth to the fiftieth | £145       |
| The fifty first to the hundredth | £125       |
| The hundred and first onwards    | £110       |

Minimum charge £555 a month, three fee earners

### The AI Assistant on its own

Runs inside the system your firm already has.

| FEE EARNERS                      | EACH MONTH |
|----------------------------------|------------|
| The first twenty five            | £115       |
| The twenty sixth to the fiftieth | £100       |
| The fifty first to the hundredth | £90        |
| The hundred and first onwards    | £80        |

Minimum charge £345 a month, three fee earners

A firm of twelve pays £2,180 a month for the platform, being the first ten at £185 and the next two at £165, and £1,380 for the assistant. A firm of fifty pays £7,950 and £5,375. The assistant runs at a fraction over sixty per cent of the platform on a small firm and the two converge as it grows, reaching about seventy one per cent at two hundred, which is where the case for replacing the system outright is strongest anyway. Set the platform figure against your current provider's licence rather than against nothing, since it replaces that invoice while the assistant is added to it.

Outside the subscription sit two figures. The client account review is £3,500 plus VAT, fixed, and commits the firm to nothing beyond itself. Assistant deployment runs from £2,500 plus VAT, scoped in writing at the proposal stage. Platform deployment carries a migration and is quoted separately, because the cost turns on how many years of matter data come with you and what your provider will export.

## What is not settled, and what it turns on

A supplier with no operating history that writes as though it has one is telling you something about itself. These are gaps, not negotiating positions.

1. How long a platform migration takes  
No duration appears in our documents and none appears here. The largest variable is what your current supplier will export and how long they take over it, which neither of us controls. The migration tooling is in the third phase of the build.
2. What the assistant reaches inside your existing system  
Not known until we look at yours. Of six systems checked against their own developer material in July 2026, only Actionstep and Clio publish documentation a third party can read without signing first. What the connector reaches goes into your agreement before you commit.
3. Uptime, support hours and response times  
Deliberately blank. The host for a paying firm is not chosen, and a figure the architecture cannot meet is worse for both sides than none. A firm needing a contractual service level should have it written in at the proposal stage.

All data is stored and processed in the United Kingdom. A host in the London region serves the demonstration, and the host for a paying firm and its regions are named before you sign. Bracton Ltd holds a Cyber Essentials certificate of assurance in its own name, whole organisation in scope, verifiable on the register, and claims no more than that certificate says. Nothing your firm puts in trains any model, and the model provider is contracted on those terms and named on the sub processor list you read during due diligence. Your matters, documents, correspondence and ledgers are exportable in a documented format throughout the agreement and for ninety days after, at no charge, and that right survives a dispute, money owing and termination.

## The first step

We read an export of your client ledgers, cash book and bank statements against the SRA Accounts Rules and hand you a written note of exceptions for your own investigation, each with the entries it rests on and the rule it was read against. It characterises nothing as a breach and expresses no view on what is reportable, since those judgements are your firm's. Go no further and the note is still yours to keep.

[bractonlegal.co.uk/client-account-review.html](https://bractonlegal.co.uk/client-account-review.html) or open the working software at [bractonlegal.co.uk/see-it-run.html](https://bractonlegal.co.uk/see-it-run.html)